

# CERTIFICATE

Management system as per  
**ISO 9001 : 2015**

The Certification Body TÜV NORD Egypt hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization

**Head Office: HD Holding S.A.L**  
**Site: IT WORKS ME S.A.L**  
Mirna Chalouhi Center, 12th floor  
Sin El Fil  
Lebanon



operates a management system in accordance with the requirements of ISO 9001:2015 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

**Design, Setup and support of IT services including IT consulting, IT manage services and cloud solutions & management of IT services (Sales, Procurement, HR and compliance processes).**

Certificate Registration No. EG 100250235  
Audit Report No. EG -0235/2024

Valid from 2025-02-13  
Valid until 2028-02-12

Certification Body  
at TÜV NORD Egypt S.A.E.

Cairo, 2025-02-13